

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
**FORMAL COMPLAINT**  
Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 02-0576

**ORIGINAL**

Regarding a complaint by (Person making the complaint): Tony Glenn  
Against (Utility name): People Gas  
As to (Reason for complaint) found bill, Some one used my name and supposedly  
my social security number. This bill dates back almost ten years, the  
gas company originally vacated the bill in the amount of \$1,065.56  
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 11127 3a Homewood 60643  
The service address that I am complaining about is Unknown. I never ordered service  
My home telephone is 773 412-5820  
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773 233-3980  
(Full name of utility company) People Gas (respondent) is a public utility and is subject  
to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

N/A

ILLINOIS  
COMMERCE COMMISSION  
2002 SEP -9 PM 1:36  
CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

(Also my wallet + identification was lost during this time.)  
On June 1st 2002, I applied for gas service at 11127. So home by phone with a representative and given a new account, during that conversation I was asked if I ever had gas service at 4341 N. Kenmore + 2412 N. Spaulding and I replied no, then I was asked for SSN and was told he did not match mind. So the representative told me he was going to strike it from my record because the SSN number did not match mind, so I had a balance of \$3,455 owing on my account. I received a bill for \$1,015.56, and I called people gas back, and discuss this matter with the manager who told I need to call ICC and I might have some luck.  
People gas is trying to make me pay for service that was fraudulently used under my name. I have tried to supply them with tax returns, etc. to prove that I didn't order these services.  
Please clearly state what you want the Commission to do in this case:  
I would like Commission to rule in my favor, providing these services were supply more than 10 years ago. I want the commission to have people gas waive these bills on my behalf, because I have proof that I live some where else (investigate)

Date: 9/5/02  
(Month, day, year)

Complainant's Signature [Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

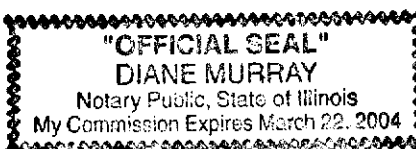
A notary public must witness the completion of this part of the form.

I, DIANE MURRAY, first being duly sworn, say that I have read the above petition and know what it says.  
The contents of this petition are true to the best of my knowledge.

(Signature) [Signature]

Subscribed and sworn/affirmed to before me on (month, day, year) 09-05-02

[Signature]  
Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.